



**MINDSPRINT**

# Introducing Mindsprint



# Mindsprint overview

**MINDSPRINT** is a leading technology and business process services provider that continuously innovates purpose-built digital and business services solutions, enabling global enterprises to be future-ready.

## OUR PURPOSE

Reimagine business with talent, technology and insights-driven services.

## SERVICES

**MINDSPRINT**'s industry-agnostic fit-for-purpose solutions are adaptable to a broad industry spectrum, cutting across supply chain, sustainability, smart manufacturing, procurement, spend analytics, enterprise applications and more.



### TECHNOLOGY SERVICES



### BUSINESS PROCESS SERVICES



### CYBER SECURITY

- Data & Analytics and Gen AI
- Digital Manufacturing platforms and engineering
- Enterprise Application services
- Cloud and Infra Services
- Customer Experience

- Finance & Taxation
- Supply Chain Operations & Procurement
- People & Talent
- Risk, Legal & Compliance
- Operations Excellence & Process discovery
- Automation as a Service

- Advisory & Assessments
- Compliance Audit & Certifications
- Managed Security services

## WHAT DIFFERENTIATES US?



### SOLUTIONS

Powerful combination of industry-agnostic, fit-for-purpose technology solutions and strong business process expertise rooted in emerging technology and partnerships.



### PEOPLE

Adaptable solutions and offerings, crafted by strong domain experts, aligned to the needs of our global clientele.



### PERSONA

Discipline and foundations of a large enterprise and the agility of a nimble startup.

## FACTS & FIGURES

**3000+** employees

Headquartered in **Singapore**

Delivery centers in India across **Chennai** and **Bangalore**

Presence in **US, UK, Singapore, Middle East & Africa**

Globally supporting customers across **60+ countries**

Mindsprint is part of Olam Group which is currently organized into distinct operating groups: Olam Agri, ofi, Nupo ventures, OGH.

Great  
Place  
To  
Work®

Certified

INDIA

# Technology services

**MINDSPRINT** empowers global businesses with transformative fit-for-purpose technology solutions, strengthens enterprise technology landscapes, and future-proof with digital transformation, as a catalyst for sustainable growth.

## ENTERPRISE APPLICATION SERVICES



- Advisory and consulting
- Implementation and migration
- Modernization
- Maintenance and support
- SAP, CTRM, Smart Solutions, Oracle

Transformation Enterprise solutions across SAP and trading related applications

## DATA, ANALYTICS AND AI



- AI Engineering, Solutions
- Visualization
- Data platforms
- Data Engineering and governance
- Generative AI

Solutions for business challenges leveraging data driven insights.

## CLOUD AND INFRASTRUCTURE SERVICES



- E2E Infrastructure services
- Cloud operations
- Cloud Enablement services
- Advisory and consulting
- Modernization

Precise solutions that deliver reliability, scalability and technology transformations

## DIGITAL MANUFACTURING AND DIGITAL ENGINEERING



- Sustainability and traceability
- Smart Manufacturing and farms
- Supply chain of future
- Product Engineering
- Cloud native development
- Application management services
- Low code / No Code platforms

Fit for purpose digital solutions that drive businesses and transformation

## CUSTOMER EXPERIENCE








- Customer relationship management
- Digital commerce
- Web content management
- User experience
- Collaboration platforms
- Products

Superior customer experience through rich solutions across CRM, E-commerce and collaboration and customer engagement solutions



# Technology offerings – scale & complexity

## SAP

 <b>700+</b> SAP experts	 <b>60+</b> Countries served	 <b>150+</b> SAP S/4HANA Certified Professionals	 <b>120+</b> Complex Projects
 <b>60+</b> Applications	<b>SAP® PartnerEdge®</b>  Silver Partnership	 <b>32K+</b> Annual support ticket	 <b>3,500+</b> Processes implemented

## CTRM

 <b>100+</b> CTRM experts	 <b>15+</b> Countries served	 <b>12+</b> Multi-commodity Expertise	 <b>50+</b> Pricing Models
 <b>2,55,000+</b> Shipments	 <b>1,25,000+</b> Derivatives	 <b>2,100,000+</b> Trades	 <b>1,50,000+</b> Invoices




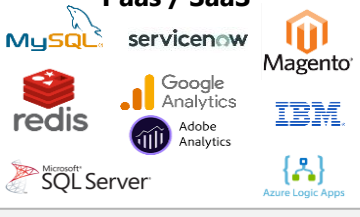



## Data analytics

<b>25+</b> Use Case with Catalog mapping	<b>300+</b> Analytical Reports	<b>100+</b> Dashboards								
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## IT Infrastructure

<b>22K+</b> users	<b>~9+</b> Years Experience	<b>2K+</b> Server & network devices	<b>150+</b> Support Engineers	<b>24x7</b> Real time Monitoring	<b>60000+</b> Annual Ticket Volume	<b>80+</b> Certifications
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# Digital manufacturing and digital engineering

Services	Functional domains				Technologies
<ul style="list-style-type: none"> <li>Digital Strategy</li> <li>Platform Engineering</li> <li>Digital Manufacturing</li> <li>Product Development</li> <li>User Experience</li> <li>IOT Services</li> <li>Cloud Strategy and services</li> <li>Application support and development</li> </ul>	 <div style="display: flex; justify-content: space-around; margin-top: 20px;"> <div data-bbox="382 1013 789 1149"> <p><b>220+</b> Digital Specialists</p> </div> <div data-bbox="802 1013 1210 1149"> <p><b>98%</b> Cloud native</p> </div> <div data-bbox="1223 1013 1630 1149"> <p><b>40+</b> Countries</p> </div> <div data-bbox="1643 1013 2038 1149"> <p><b>45+</b> Apps and Portals</p> </div> </div>				<div data-bbox="2051 307 2433 621"> <p><b>Frontend &amp; Middleware</b></p>  </div> <div data-bbox="2051 635 2433 892"> <p><b>DevSecOps</b></p>  </div> <div data-bbox="2051 906 2433 1163"> <p><b>Paas / SaaS</b></p>  </div>
<p><b>Awards &amp; Recognition</b></p>	<p>CIO Innovator Award</p> 	<p>Innovation Leader Impact Award</p> 	<p>International Innovations Award (IIA) in Service and Solution</p> 		



# Business Process Services

Providing **multi-functional, multi-domain** insights driven managed services, advisory support and fit for purpose automation solutions across business & enterprise processes

## SERVICE SUITE

### FINANCE & TAXATION



- Accounts Payable
- Accounts Receivable
- Record to Report
- Financial Planning & Analysis
- Taxation

### SUPPLY CHAIN & PROCUREMENT



- Order Management
- Shipment Execution & Freight
- Trade Finance & Documentation
- Warehouse Management
- Customer Support
- Procurement

### PEOPLE & TALENT



- Talent Acquisition
- Employee Contact Center
- Employee Lifecycle Data management
- Payroll and Benefits
- People & Workforce Analytics
- Digital HR Transformation
- HR Advisory

### RISK, LEGAL & COMPLIANCE



- Risk reporting & Analysis
- Risk Middle Office
- Market compliance office
- Legal compliance & Operations
- Master data management

### OPERATIONAL EXCELLENCE & PROCESS DISCOVERY



- Setup OE framework
- Value Stream Mapping & Analysis
- Lean & 6 Sigma projects
- Discover to Transform
- Rapid Snapshots
- Consulting & Practitioner services

### AUTOMATION



- Robotic Process Automation (RPA)
- Advanced AI/ML & Gen AI-enabled intelligent automation
- Smart BOT management system
- AI powered chatbot solutions



55+ Countries served



6 Languages



1500+ Processes

























2Mn+ Transactions



500+ Bot programs

# BPS differentiated capabilities & solutions

Significantly contributing to efficiency and value delivery for our customers

Controls & Compliance	Smart Technologies	Breakthrough/Impactful Solutions	Actionable Insights
 Intelligent - Risk Mitigation Solution	 Digital Assistant (Self help Bot)	 Touchless Processing	 Receivables & Collections Analytics
 Checks & Recs	 Real-time & Automated Inter-co reconciliation	 Auto Cash Application	 Analytics – Prescriptive, Diagnostic & Descriptive, Spend Cube
 Functional design, solutioning & testing for e-Sourcing Tool [Pro-Con]	 Transport/Fleet Management System	 Transfer Pricing CoE	 CoE for Category Management Services [CCMS]
 Credit Risk Analytics	 BOT enabled processing [Sales Orders, Sales Invoices, OBD, GRN-GI, Service Invoice validation]	 Month End Cycle Time Reduction	 Value at Risk
 Smart Inventory Tool (Milestone visibility from Procurement to Sales)	 Derivative Trade Lifecycle	 LOCATE: One stop "Deal to Delivery" solution	 Employee Experience (Ex) design and HR business process design
 Automated statutory compliance reporting using RPA			 People and Workforce Analytics

● Finance    
 ● Supply chain & procurement    
 ● Risk, Legal & Compliance    
 ● People & Talent Services





# Cyber security offerings



## Advisory & Assessments

A holistic risk-driven approach to building a cyber security strategy along with operating models, metrics, governance and policies needed to manage cyber risk.

Our portfolio of assessment and testing services – maturity assessments, attack simulation and Pen testing services provides a foundation to address key risks and build your roadmap going forward.



## Compliance, Audits & Certifications

A comprehensive methodology for assessing and attaining compliance to global and sectoral requirements like ISO 27001, SOC1/SOC2, HIPAA, HiTrust among others.

We have a deep understanding of global data protection regulations and experience driving compliance across geographies and sectors.



## Transformation & Managed Security Services

Our portfolio of managed security services covers 24/7 security monitoring, incident response, security tools and infrastructure management, vulnerability management, brand monitoring and site takedowns.”

Our vast OT/ICS security experience across over 80+ factories globally covers multiple OEMS like Rockwell, Honeywell, ABB, Siemens, Schneider, Aveva etc.

## OUR DIFFERENTIATORS

**Global Scale** in **privacy** & security across ~70 countries

**Manufacturing security** experience at scale -across 80+ plants globally

**Board reporting experience** across multiple sectors

**Best-in-class & Open- Source service implementation expertise**

**New Age Tech Security experience** across AI/ML, blockchain, smart contracts, cloud, privacy enhancing tech, amongst others





*Thank You*

**MINDSPRINT**